

Tagging Content at the Finnish Broadcasting Company Yle

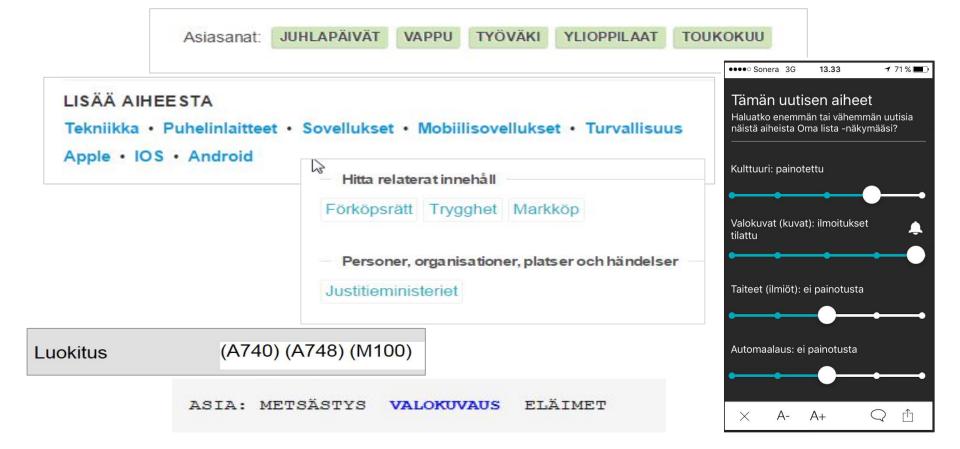


Production of content and metadata traditionally at Yle

- Production in different "silos"
- Different types of metadata describing the content:
 e.g. tagging or free text description
- Tagging with different vocabularies
- Or no content description metadata at all...



Tags used in different systems and services





Goal: One, common Yle-vocabulary

- To unify tags and tagging processes used to describe Yle's content
- To technically enable
 the production and use of these tags
 no matter what kind of media (text, audio, video, photos) is
 produced or
 in which system,
 in which organizational unit or
 in which language it is produced



The way to common Yle-vocabulary

- 1. Selected external vocabularies as sources for concepts
- 2. Vocabularies already used mapped to the common vocabulary (as far as possible)
- 3. One interface to search for concepts: Meta-API
- All tags used for describing content at Yle: stored in Meta-API, make up the Yle-vocabulary: Persons, organizations, places, events and other subjects



Reasons to use external controlled vocabularies

- Less work in creating new concepts (Wikidata: crowdsourcing!)
- To unify the spelling:
 Results of free tagging:
 abiturientti, abiturientit
 äänestäminen, äänestys
 hajuvedet, parfyymit
 Afganistan, Afghanistan
 8pallo, 8 pallo, kasipallo
 zombeja, zombi, zombie, zombiet, zombit
 ajan ilmaisuja, ajan ilmaisut, ajan ilmaukset, ajanilmaisut, ajanilmauksia



The source ontologies

KOKO ontology (http://finto.fi/koko/fi/)

- a collection of Finnish (general and special field) ontologies, merged together
- The Finnish Thesaurus and Ontology Service Finto / The National Library of Finland
- about 50 000 concepts

Common concepts like conference, presentation, excitement

KOKO-ontologia

Earliel. Freebase

Wikidata (https://www.wikidata.org/)

- Free and open knowledge base
- about 17 million items



Leiki ontology

- The Finnish company Leiki originally based e.g. on IPTC International Press Telecommunications Council's Subject codes
- about 140 000 concepts

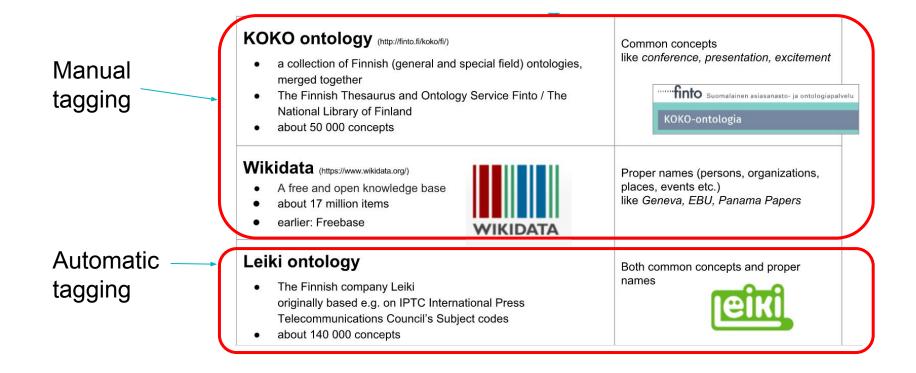
Proper names (persons, organizations, places, events etc.) like *Geneva, EBU, Panama Papers*

Both common concepts and proper names





Manual and automatic tagging



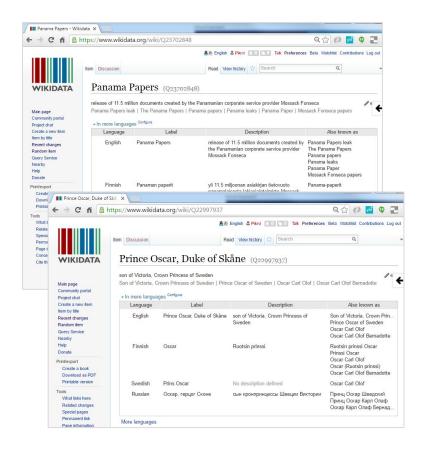


About the vocabularies

- Machine readable (APIs), but also with web interfaces
- KOKO and Wikidata: publicly available, ontologies, linked data: unique machine readable identifiers (URIs) for concepts, enable to interlink and combine content from different sources



About Wikidata



- A free and open knowledge base
- Edited by Wikidata community / "Wikipedians"
- Storage of structured data for e.g. Wikipedia
- Currently about 17 million data items

After two month's use:

- Only good experiences
- More Finnish people and organizations than in Freebase
- Especially new concepts like Panama
 Papers, Brussels bombings, Prince Oscar
 also in Finnish in a very short time

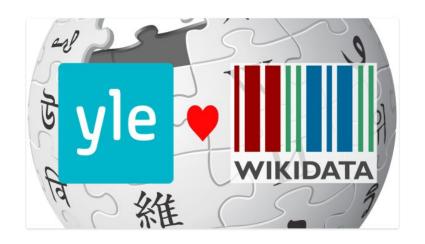


More about Yle's first experiences with Wikidata

Mikael Hindsberg (The Swedish Yle):

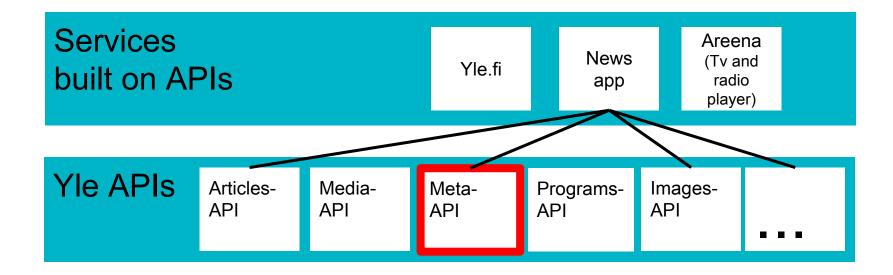
Yle <3 Wikidata

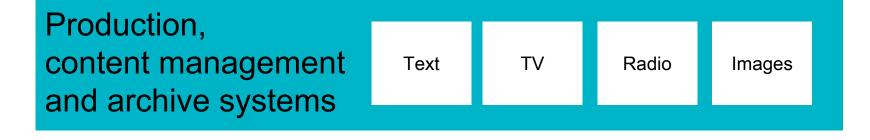
http://wikimedia.fi/2016/04/15/yle-3-wikidata/

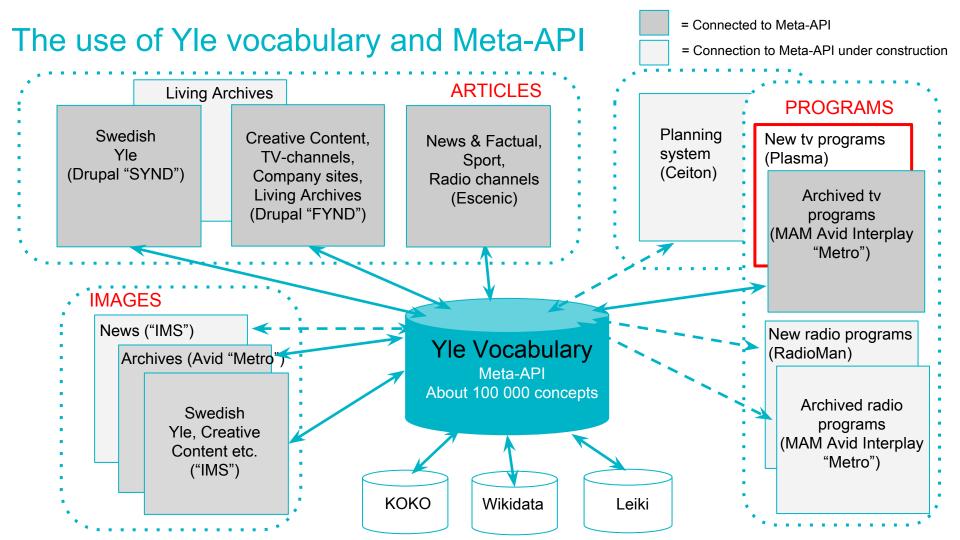




Yle APIs



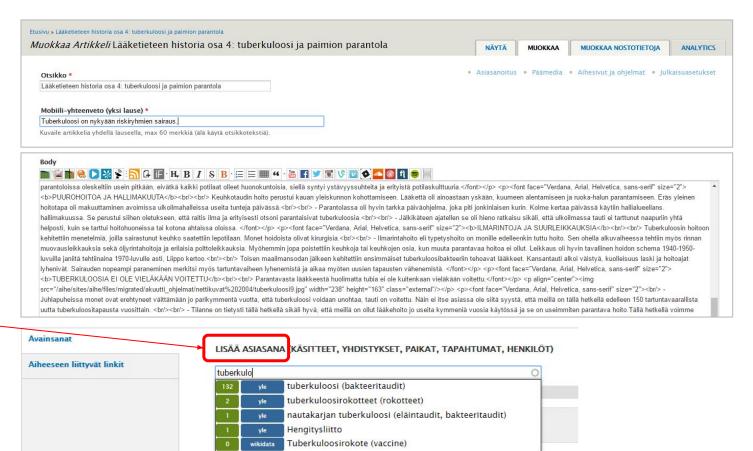






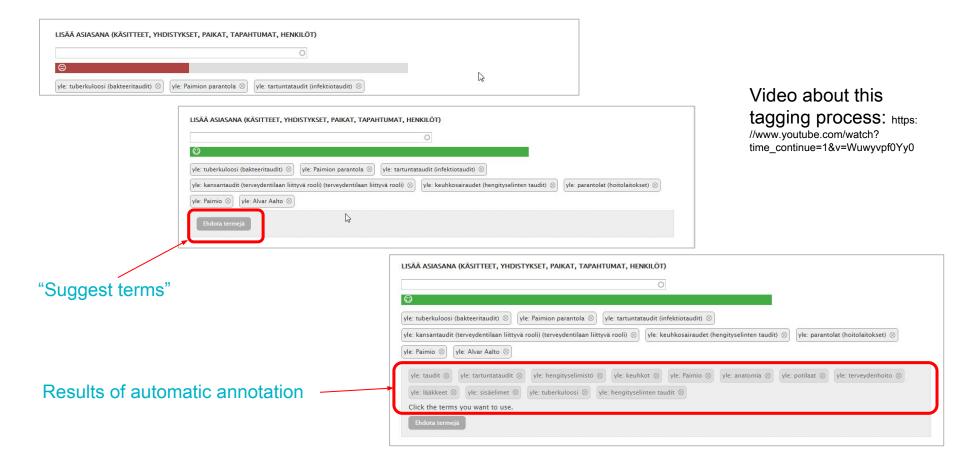
"Add tags"

Tagging in production systems: CMS / Drupal





Tagging in production systems: CMS / Drupal

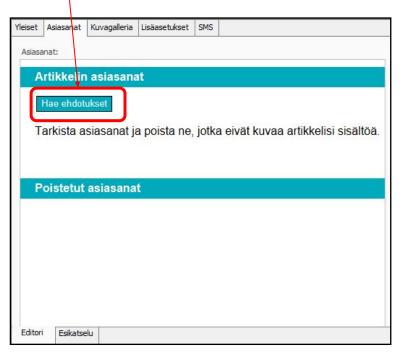


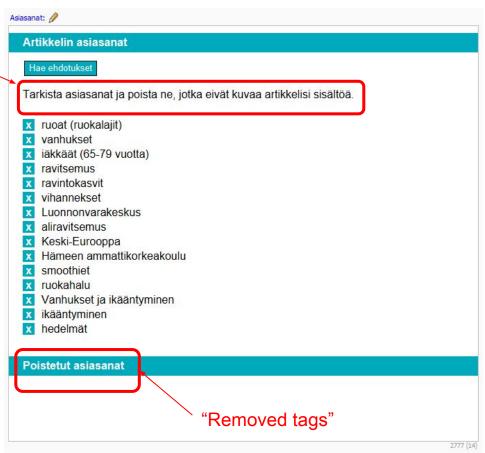


Tagging in production systems: CMS /

"Suggest tags"

don't describe the content of your article."



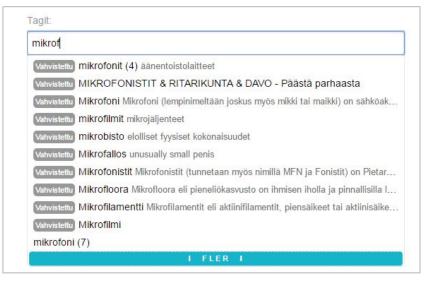




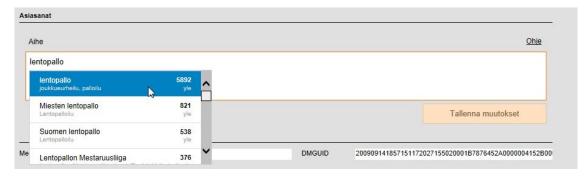
Tagging in production systems

Images management system IMS



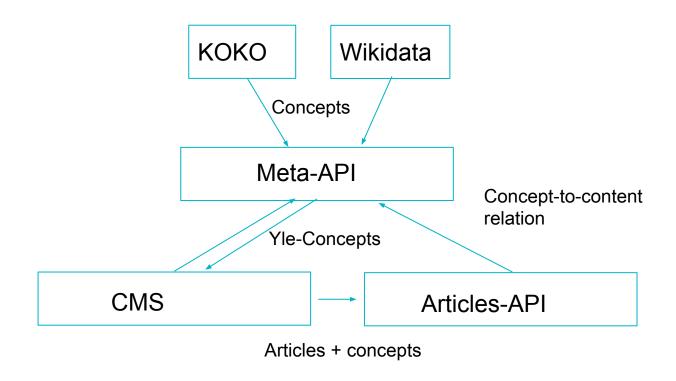


MAM / Avid Interplay



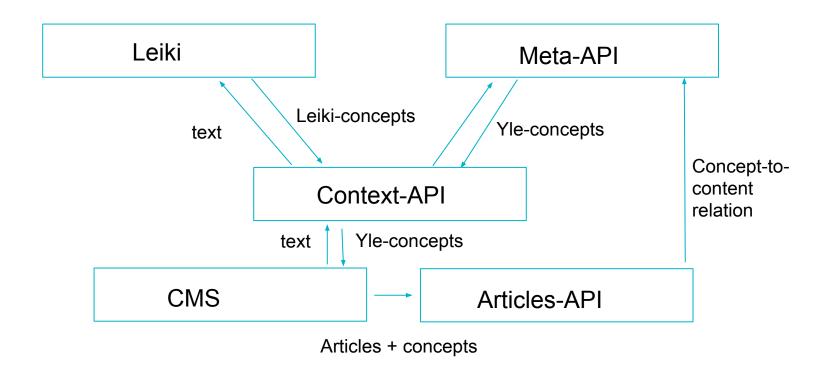


Tagging articles manually





Tagging articles automatically





Meta-API

```
C f meta.api.yle.fi/v1/concepts.json?q=mikrofonit&language=fi&app_id=SA
- meta:
      q: "mikrofonit",
      language: "fi".
      count: 1
- data: [
          id: "18-5894",

    alternativeIds:

              "18-118117",
              "18-148430",
              "18-45212"
          1,
        - types: [
               "Concept"
        - exactMatch: [
              "finto:http://www.vso.fi/onto/koko/p15624",
              "leiki:focus100k_na_19451",
              "freebase:/m/0hg7b".
              "wikidata: 046384"
          contentHits: 172.
        - title: {
              fi: "mikrofonit",
              sv: "mikrofoner"
        - description: {
              fi: "äänentoistolaitteet",
              sv: "ljudåtergivningsanläggningar"
```

- PostgreSQL
- HTTP REST JSON interface

Concepts:

- "Yle-id" (primary and alternative ids)
- Type of concept (for some concepts), e.g. Person, Organization, Place, Event
- External identifiers (exactMatches)
- Titles and descriptions in two languages: Finnish and Swedish

 In Meta-API also: Content-to-content relations (articles written about tv and radio programs or series)

Concept-to-content relations: Which content has been tagged with this concept

```
← → C ↑ meta.api.yle.fi/v1/content.ison?subject=18-5894
  - meta: -
        subject: "18-5894",
        language: "fi",
        count: 100
  - data: [
             id: "3-8931660",
             type: "Article"
             id: "3-8858675",
             type: "Article"
        },
             id: "3-8850808",
             type: "Article"
             id: "3-8831858",
             type: "Article"
            id: "3-8817844",
             type: "Article"
        },
             id: "3-8817340",
             type: "Article"
        },
```



Planning System

European Union

Ceiton

Tags flowing and enriched from system to system (in the future)

RadioMan

Directives

Firearms

Shootina

Guns

e.g. a radio program about EU's firearm directive

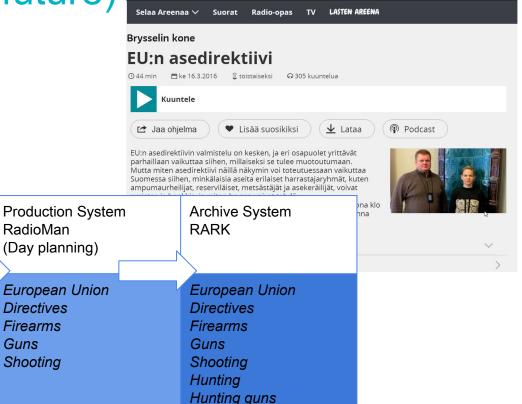
Production System

(Period planning)

European Union

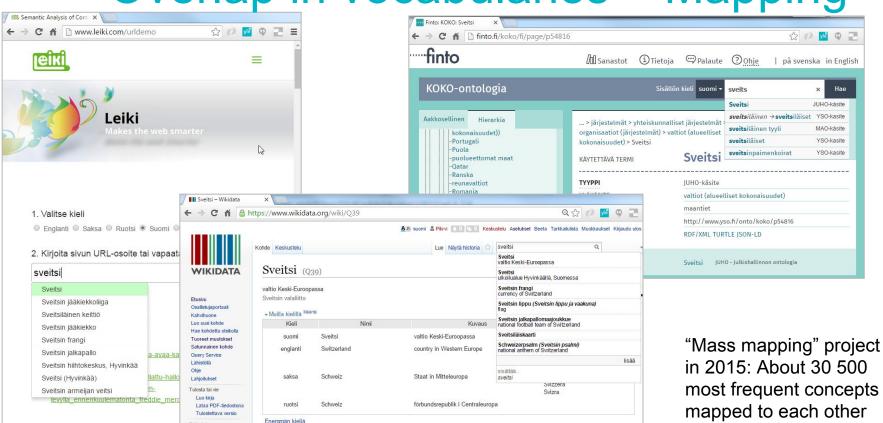
RadioMan

Directives





Overlap in vocabularies > Mapping

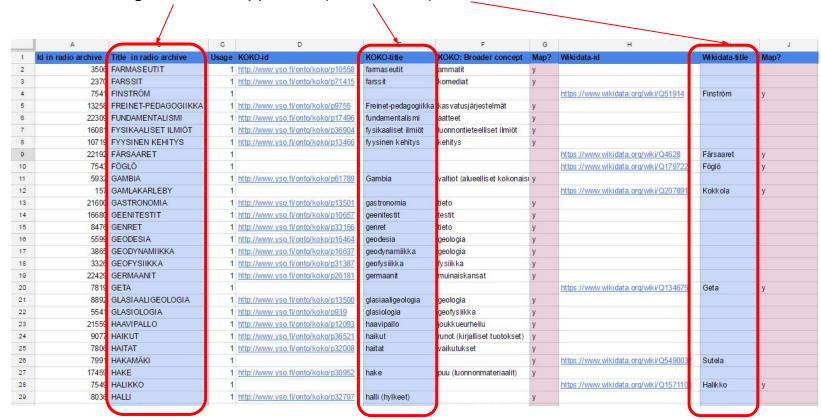


in 2015: About 30 500 most frequent concepts



"Mass mapping": Radio archive

Original titles mapped to 1) KOKO or 2) Wikidata





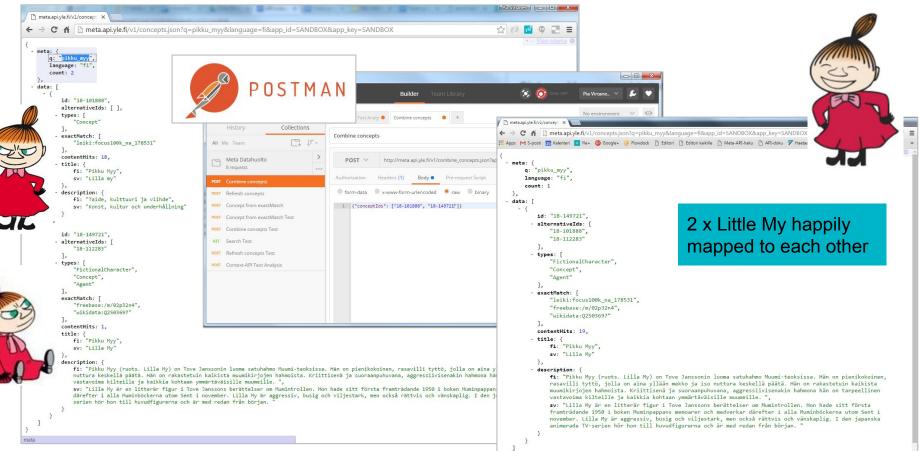
Mapping vocabularies: From Freebase to Wikidata

- About 70 % of Freebase concepts used by Yle could be mapped to Wikidata.
 - Either: Freebase-URIs existed already in Wikidata items
 - Or: Mapped by ourselves
- With the help of Wikidata community about 3 700 Freebase concepts mapped in spring 2016 to Wikidata with the Mix'n'Match tool





Mapping vocabularies: an ongoing process

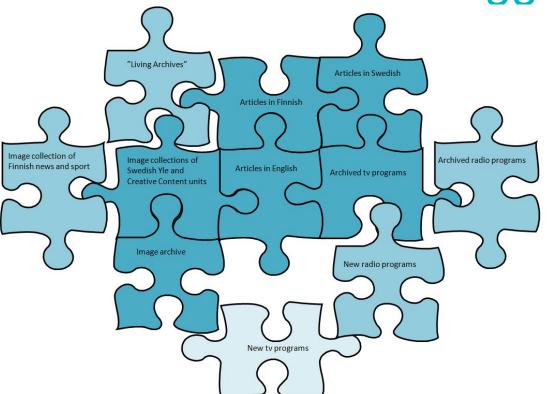




Why do we do all this?

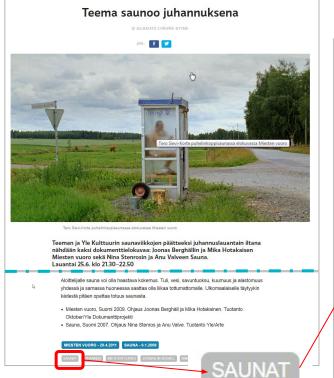


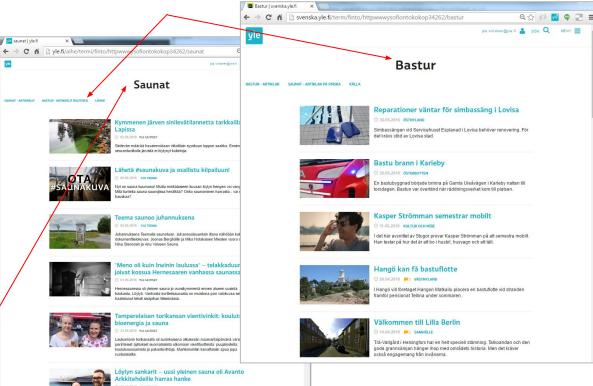
Building the Yle content jigsaw puzzle by means of harmonized tagging





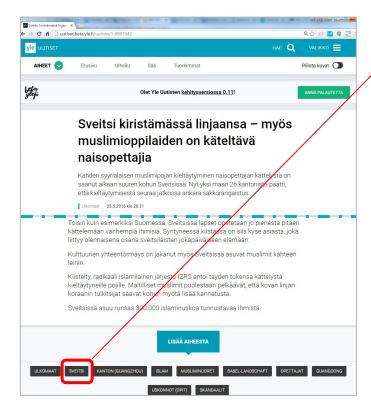
To collect content with the same topic from different sources: "Term pages"



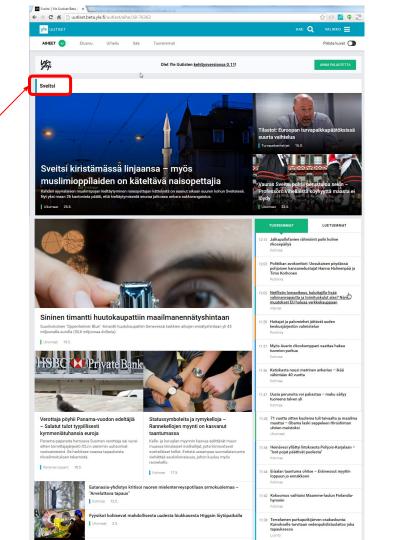




Yle News beta



http://uutiset.beta.yle.fi/





To improve findability

For Google: Links + tags in the source code

Case Akuutti

About 4500 older health-related articles (Akuutti) without tagging

Tagging increased article visits to Akuutti-articles by 5000 visits / week.

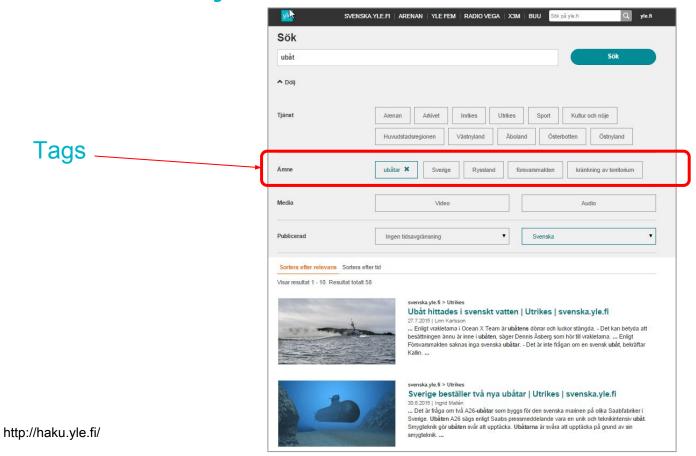
Permanently.



Visits from search engines to Akuutti-articles (Weeks 11/2015 - 10/2016)



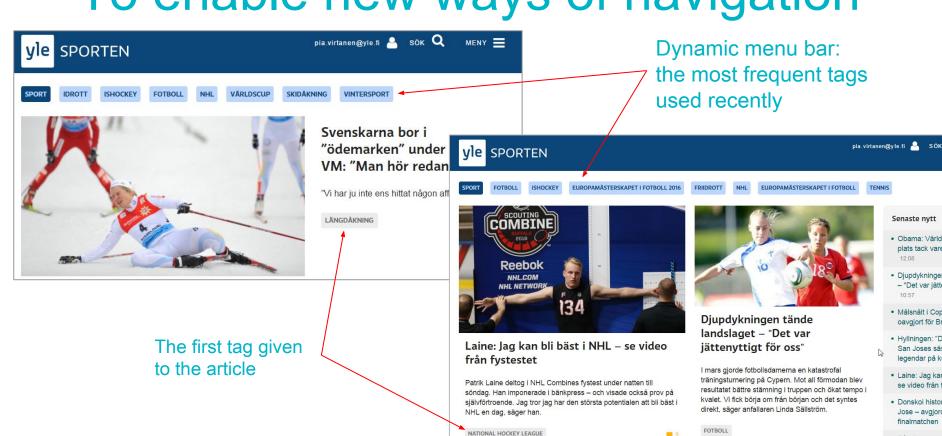
Findability: To filter search results





http://svenska.yle.fi/sport

To enable new ways of navigation



Sågningen av

"Ingen rim och



Helsinki 3.6.2016 No.9:54

To give better recommendations

Lapsiperheiden odottamia Muumi-festareita siirrettiin yllättäen – järjestäjän mukaan tapahtumapaikka ei ollutkaan hyvä

Muumi-festarit piti järjestää juhannuksena Espoon Oittaalla. Nyt tapahtuma on päätetty siirtää liki kaksi kuukautta eteenpäin ja eri paikkaan. Siirron syynä on alkuperäisestä tapahtuma-ajasta saatu palaute kuin myös pitopaikassa ilmenneet pulmat.

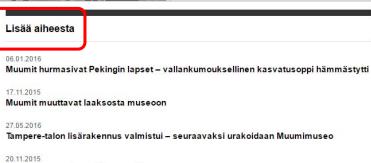
Suosittele 9 henkilöä suosittelee tätä. Ole kavereistasi ensimmäinen.

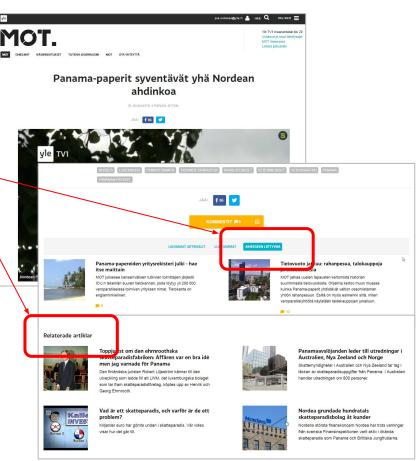


Muumit koputtelevat Kiinan ovella

"More about the same subject"

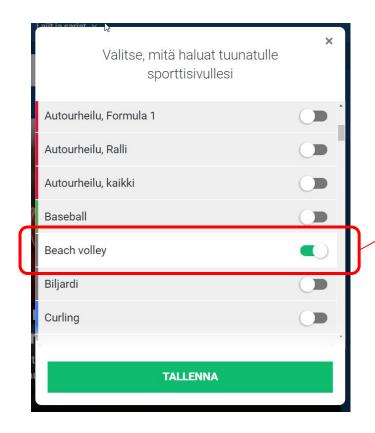
Even in two languages

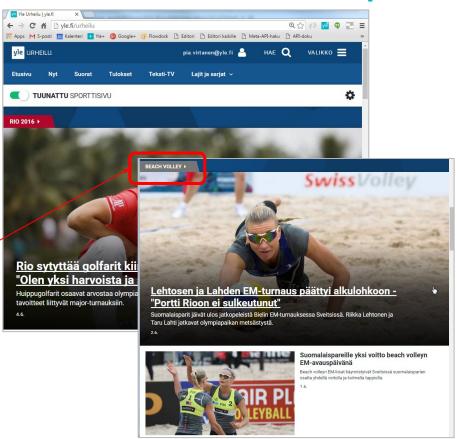






To enable personalization: Yle Sport





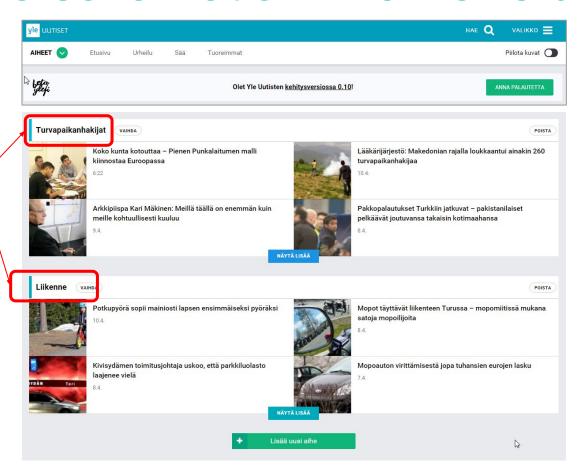


Chosen

subjects

= tags

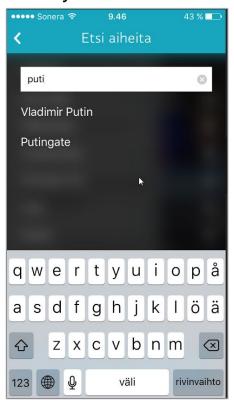
Personalization: Yle News beta



http://uutiset.beta.yle.fi/

Personalization: The News app "News Watch"

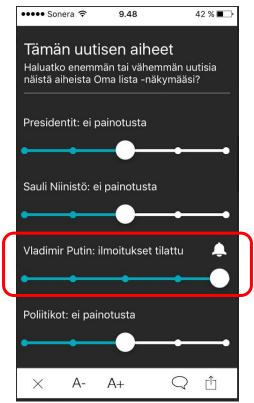
Search for topics and make your own lists



Read news in 3 languages



Get push notifications



About Yle News app: http://qvik.fi/en/portfolios/yle-uutisvahti/



Some future steps in developing tagging at Yle

- Titles and descriptions of concepts also in English and in Sami?
- Methods for continuous mapping (and for splitting...)
- Automatic annotation (as far as possible) using KOKO & Wikidata
- Tagging for the (new) tv programs
- Enrichment of the vocabulary: relations between concepts, concept types
 - > ontology
- ...



What is needed, too?

Not only technical development (Meta-API and systems using Meta-API), but also:

- Data maintenance
- Development of methods and processes in production of metadata Commitment to new methods
- Motivation, guidance, support
- User studies, analytics



Thank you!

Questions?

Contact information: pia.virtanen@yle.fi



Links

Pia Virtanen, Kim Viljanen, Mikael Hindsberg:

YLE's Meta-API: Improving the Findability of Web Content with Semantic Tagging. In: Tech Report 019. EBU-MIM Semantic Web Activity Report, 2015. Annex 9, p. 43-56. https://tech.ebu.ch/publications/tr019

Mikael Hindsberg:

Yle <3 Wikidata

http://wikimedia.fi/2016/04/15/yle-3-wikidata

Yle APIs:

- Sami Kallinen: The Road to Open API:s http://yle.fi/aihe/artikkeli/2015/05/06/road-open-apis
- Documentation: http://developer.yle.fi/index.en.html, http://docs.developer.yle.fi/index.en.html, <a href=



Abstract

Yle has been developing content description processes and building a "Yle-vocabulary" to be able to semantically tag all Yle content - articles, images, tv and radio programs - in a common, consistent and language independent way. The presentation will give an overview of this development and how the tags are used for recommendation, personalization, navigation, internal search and automatic linking of content on the web and in applications. Yle uses external vocabularies as primary sources for concepts; those vocabularies, especially Wikidata which was recently implemented, and e.g. challenges with partially overlapping vocabularies are discussed. The tags are produced both manually and automatically. In all content description Yle is aiming at computer-assisted processes; the progress in automatic metadata production at Yle will also be briefly discussed.



Bio

Pia Virtanen works as producer at the Finnish Broadcasting Company Yle, currently at Yle Internet Media, developing methods and practises of describing content, especially tagging practises to be uniform throughout Yle. This includes leading the development of one of Yle's APIs, Meta-API: an API offered for tagging content in different systems at Yle. The content of Meta-API makes up a "Yle-vocabulary", which requires constant qualitative maintenance (e.g. mapping). She also instructs and supports journalists in their tagging processes. This year she also works actively to pilot computer-assisted processes in content description (speech and image recognition, automatic indexing etc.). Pia Virtanen is a trained translator and information specialist / librarian and working since 2005 at Yle (earlier in Library & Information Services, Yle Archives and Yle Factual).